



Booking form 2014

Please Complete, email or Return to :

R.P Hutchins
Carlton House, Warran Lane Whitchurch,
Tavistock, Devon PL19 9DB

Or send by email info@chaletcascade.net
Cheques to **R.P Hutchins**

Chalet Cascade

Les Dentes Blanche, Le Jardy, 74390, Chatel, France

Customer Details

Name	
Address 1	
Address 2	
Town	
Country	
Zip Code	

Contact Details

Today's date:

Home telephone	
Mobile number	
Email address	

Our Bank details

Bank Details	Bank: Natwest PLC	Sort Code 60-21-49
	Chalet Cascade Account:	59517778

Rental Period

Arrival date	Saturday (16:30) :	
Depart date	Saturday (10:00) :	

Party Details

Number in party

Adults over 18 (tax sejour due 60p per person per night)	
Children under 18 (tax sejour due 50p per child per night)	
Infants	

Rental Costs

Total cost of holiday	Price Quoted	£
Deposit due 25 %	please send deposit payment by bank transfer and email this form to above email address	£
Balance due	Balance payment due as below 8 weeks before your departure for Chatel	£
Damage deposit	Deposit, will be fully refunded, after Chalet inspection, within 2 weeks of your return home	£ 200.00
Tax sejour	Local Chatel Holiday tax due as calculated (subject to checks)	£
Cleaning inspection charge	Inspection for damage and final clean carried out by our agent in Chatel	£ 80.00
Total balance due	Remaining balance + damage deposit + tax sejour + cleaning charge	£
Final Payment Due Date	8 weeks prior to departure to Chatel (Please insert the date)	Date:

Booking Conditions

- A deposit of 25% of the quoted price is required to secure your booking, the deposit should be sent by bank transfer to the account detailed above. A copy of this form duly filled out should be returned by post or email to the address or email as above. Please note this deposit is not refundable
- Returnable security deposit of £200 is required, please include it with the final balance. This is a deposit against breakages or damage and will be returned to you, less any deductions, within 2 weeks of your return home, after our ref Andy has inspected the chalet
- We have insurance in place that will cover our ownership and usage of the Chalet but does not cover customers personal belongings, or flight or transport cancellations, please make sure you have adequate insurance in place. Please enclose a copy of your travel insurance when returning this form.

Declaration

I have read the terms and conditions on this form and overleaf, and additional booking arrival information attached and are authorized to accept them on behalf of my party who will be staying at Chalet Cascade, Chatel during the rental period as entered above.

Date _____ Name _____ Signature _____

TERMS & BOOKING CONDITIONS (amended 21/02/2013)

Please read the "Terms & Booking Conditions" before signing the "Booking Form".

1. Chalet Cascade ("the property") is offered for holiday subject to confirmation by Mr. & Mrs. R.P Hutchins or Mr & Mrs W.T Sparks ("the owners") to the renter ("the client").
2. To reserve the property the client should complete and sign the booking form, return it together with payment of the non-refundable deposit, (25% of total cost). On receipt of this the owners will forward a confirmation. This is the formal confirmation of the booking.
3. The balance of the total cost is payable 8 weeks before the start of the rental period. If payment is not received, the owners reserve the right to give notice in writing that the reservation is cancelled. The client will remain liable to pay the balance of the rent unless the owners are able to re-let the property. In this event, clause 5 of these conditions will apply. Reservations made within 8 weeks of the start of the rental period require full payment at the time of booking.
4. A security deposit of £200 for each booking is required against breakages, damage to the property and its contents. This reserved sum shall not limit the client's liability to the owners. The Security deposit will be refunded in full, less any breakages or additional cleaning expenses, within 2 weeks of the end of the rental.
5. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of the amounts paid will be made if the owners are able to re-let the property. Any expenses or losses incurred in so doing will be deducted from the refunded amount. The client is recommended to arrange comprehensive travel insurance (including cancellation cover), baggage, personal belongings and public liability etc., as these things are not covered by the owners insurance.
6. The rental period shall commence at 4pm on the first day and finish at 10am on the last day.
7. The maximum number to reside in the property should not exceed 16 people (unless agreed with the owners in writing)
8. The client agrees to be a considerate tenant, to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. Although a light clean is included in addition to the rental price, the owners reserve the right to make retention from the security deposit to cover additional cleaning if the client leaves the property in an unacceptable condition. The client also agrees not to act in any way to cause disturbance to those resident in neighbouring properties.
9. The client shall report to the owners without delay any defects in the property or breakdown in the equipment, machinery, or appliances in the property or garden. Arrangements for repair / replacement will be made as soon as possible.
10. The owners shall not be liable to the client for any temporary defect or stoppage of public services to the property, nor in respect of any equipment, machinery or appliances in the property or garden. Nor for any loss, damage, or injury, which is the result of any adverse weather conditions, riot, war, strikes or other matters beyond the control of the owners. The owners are also not liable for any loss, damage or inconvenience caused to or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period. In such an event the owners shall within seven days of notification to the client, refund to the client all sums previously paid in respect of the rental period.
11. Under no circumstances shall the owner's liability to the client exceed the amount paid to the client for the rental period.
12. Cleaning will be charged at £80 per rental, this is due with your final payment
13. WI FI is offered as a free service and does not make up any part of your holiday cost, no refund or recompense is offered if the WI FI does not operate.

This contract is governed by English law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.

Note. These booking conditions will be included in the booking confirmation.

Chalet Cascade Chatel

Booking and Arrival information

- ◆ Please do not arrive at Chalet Cascade before 4 pm as the chalet may not be ready for you and your party. Please leave the Chalet at or before 10am as our cleaners have to get the chalet ready for our next guests.
- ◆ Chalet Cascade do not supply towels or bed linen, please make sure you either take your own, or contact us so we can put you in touch with our representative in Chatel, who will be able to arrange linen hire for your stay at Chalet Cascade. Charges for Linen hire are paid locally to our representative.
- ◆ Please remember to switch the Hot water on to constant on your arrival (see our information to skiers). Chalet Cascade is an all electric chalet and our water is heated by electricity. Excessive use of hot water will result in the water running cold. The electric system takes a while to heat up.
The hot water is quite adequate if showers are taken in the morning and evening instead of baths.
- ◆ The chalet will be open and ready for your stay on your arrival. Please enter the Chalet through the garage door as the back door is usually kept locked. In the event that the chalet is locked please take the keys from the key safe which is situated around the left side of the garage . The key safe code will be issued to you before departure.
- ◆ Please do not smoke in the chalet, If you smoke outside please dispose of your cigarette butt thoughtfully as it looks unsightly after the snow has melted. Please also remember that any wooden surfaces in extreme cold weather will be very dry and likely to ignite easily.
- ◆ When lighting the fire please only use fire lighters, do not use newspaper as burning paper can be sent out the chimney and could ignite an adjacent property, our insurance is invalid if it has been found that a fire was lit in this way.
- ◆ At the end of your stay , please leave the chalet in a clean and tidy condition, please do not leave any food for the following guests as it is never appreciated. Please make sure the fridge is empty
- ◆ Please put all bottles in the bottle bank at the entrance to Les Dentes Blanche and dispose of all your rubbish in the dumpster by the bottle bank.
- ◆ Finally if you have any queries or experience any difficulties during your stay , please contact Andy Kimmerling our Rep. who should visit you on the first few days of your holiday. Andy`s mobile number is 0033679333518.
- ◆ Our broadband wi fi security code has now changed to my mobile number 07836598713, please note that the WIFI is sometimes unreliable and is only offered as a service, no refund or recompense is offered if the WIFI does not operate correctly. The WIFI box is sometimes reset by customers who are unable to connect to the internet, a full set of instructions is at the chalet to aid reconnection.

